

Little Rainbow Nursery

Parents and Carers as Partners

At Little Rainbow Nursery we recognise that children benefit the most when parents and staff work together in partnership to ensure quality care and learning for the children. Little Rainbow Nursery welcomes parents as partners and this relationship needs to be built on trust and understanding.

Little Rainbow Nursery believes that parents are part of the care and education team within the nursery.

Our policy is to:

- We have an open door policy and prospective, welcoming all parents into the nursery at any time.
- Ensure that all new parents are aware of the nursery's policies and procedures. A detailed parent prospectus will be provided and our full policy documents will be available to parents at all times as they are kept in an easily accessible place within the nursery.
- Support parents in their own continuing education and personal development and inform them of relevant conferences, workshops and training.
- Create opportunities for parents to talk to other adults in a secure and supportive environment through such activities as 'Open Days', 'Parents Evenings' and 'Questionnaires'.
- Inform parents about nursery activities and events through regularly distributed newsletter.
- Operate a key person system involving parents for open discussions and information sharing regarding nursery and home circumstances, and individual needs.
- Parents will be given a 'Nursery Handbook' with essential practical information and care communication of the aims of the nursery and the content of the care and education.
- Consider and discuss fully all suggestions from parents concerning the care of their child and recording all the information in their child's files.
- Informing all parents of the systems for registering queries, complaints or suggestions, and to check that these systems are understood by parents. All parents have access to our written complaints procedure.
- Provide opportunities for parents to learn about 'Early Years Foundation Stage Curriculum', and about young children's learning in the nursery and at home.
- Parents will have opportunities to help and support the nursery contributing with materials, helping on outings, welcoming new parents and organising meetings, we

would like also to welcome parents to take part in children's learning by participating/leading activities, especially those that celebrate the different cultures that reflect Newham's cultural diversity and richness.

- Provide a written contract between the parents(s) and the nursery regarding conditions of acceptance and arrangements for payment.
- Respect the family's religious and cultural backgrounds and to accommodate any special requirements and meet their individual needs.
- To find out the needs and expectations of parents verbally on a regular basis and also via questionnaires, providing a suggestions system and encouraging parents to review working practices. These are then evaluated by the nursery to promote nursery practice, policy and staff development.

This policy was adopted on: April 2021

Date for review; April 2022